

Setting up a Community Mentoring Programme

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Slide 1: Introduction



Setting up a Community Mentoring Programme

Course duration: 19:08

Hello. I'm Kathleen O'Toole Brennan. Welcome to this module on setting up a community mentoring programme.

The Community Mentoring programme aims to support communities to raise educational aspirations by connecting groups with role models from further and higher education, inspiring the next generation of learners.

This module will help you implement a mentoring programme in your place of learning. It will provide you with support regarding the logistics, recruitment and training of mentors. You'll receive access to resources for training including lesson plans for mentoring sessions and tasks for the mentees to complete.

We hope that you enjoy this module.



Slide 2: Section 1: Introduction to Mentoring and the Community Mentoring Programme



Slide 3: What is a Community Mentor?



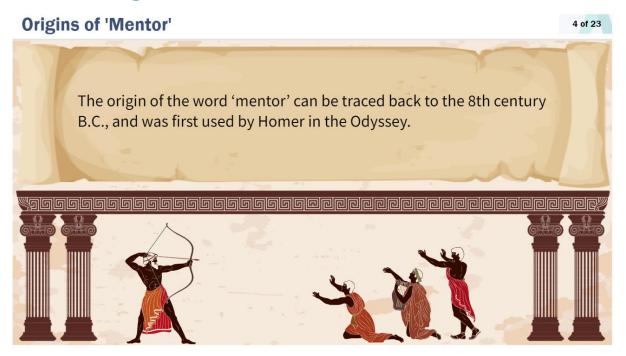
Community mentors are a valuable community resource who can help to share information and advice about their college experience to help prospective students better understand:

- The benefits of going to college
- The range of college courses



- The supports available to students while in college, and
- How to apply

Slide 4: Origins of 'Mentor'



Did you know that the origin of the word mentor can be traced all the way back to the 8th century B.C?

The word was first used by the Greek author Homer in the Odyssey. Within the story, Odysseus, left his wife Penelope and his son Telemachus to lead his army. He placed Telemachus under the care of a guardian called Mentor, whose job it was to protect and guide him.

By organising a community mentoring programme, you are carrying on a very long tradition!



Slide 5: Overview of the Community Mentoring Programme



The Community Mentoring programme aims to support communities to raise educational aspirations by connecting communities with role models from further and higher education, inspiring the next generation of learners.

Six higher education institutions including, Trinity College, UCD, the Institute of Art, Design and Technology, Marino Institute of Education, NCAD and RCSI have developed this community mentoring programme. We have already seen over 1,000 people act as mentors to 10,000 mentees, in what we call host organisations - that is places of learning such as yours ,which include schools, Further Education and Training centres and community organisations.

The Community Mentoring Programme is funded as part of the PATH initiative of the Higher Education Authority and we are keen to expand this programme around the country so that learners from all communities know what possibilities are open to them.

All places of learning that participate in this training module will be certified as a 'Community Mentoring Host Organisation'.



Slide 6: Why do You Want to Become a Host Organisation?



What do you consider to the benefits of being a host organisation?

Type your thoughts into the box provided and then click Submit, to compare your benefits to ours.

Consider the benefits from the point of view of:

- Your place of learning
- Your learners
- The mentor

Tab 1: Feedback





The benefits of being a host organisation fall under three categories:

For your place of learning:

Your place of learning will gain the reputation of being a place that actively seeks to encourage their students to attend third level education by providing them with access to people who can help and encourage them to do so.

For your learners:

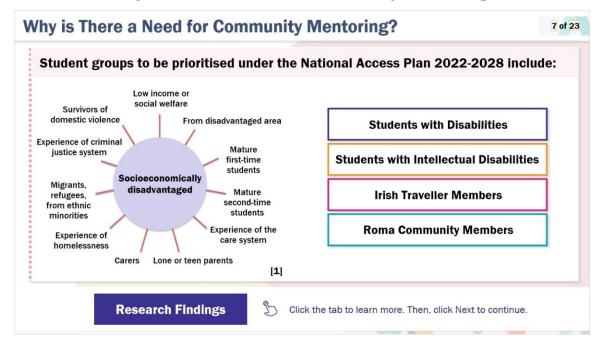
Your learners have an opportunity to meet students from a similar background to themselves. Hearing their stories and the paths they have taken to get where they are will encourage your learners to alter any pre-conceptions they might have about college life and the students who participate in it. It will also help their confidence to explore the opportunities available to them.

They may also feel more comfortable asking questions of someone they feel they can identify with.

For the mentor:

You are giving a young mentor the opportunity to give back and to increase their confidence in communicating with people outside of their circle.

By giving them constructive feedback during the programme, they also learn and can improve in their delivery.



Slide 7: Why is There a Need for Community Mentoring?

Why is There a Need for Community Mentoring?

For many years, the education system has aimed to increase the number of students progressing to, and successfully participating in further and higher education. According to the most recent National Access Plan, students from the following groups should be prioritised: socio-economic groups with low participation rates in higher education as



detailed here, students with disabilities including intellectual disabilities, and members of the Irish Traveller and Roma communities.

Click on the tab (Research Findings) to learn more. When you are ready, click Next to continue.

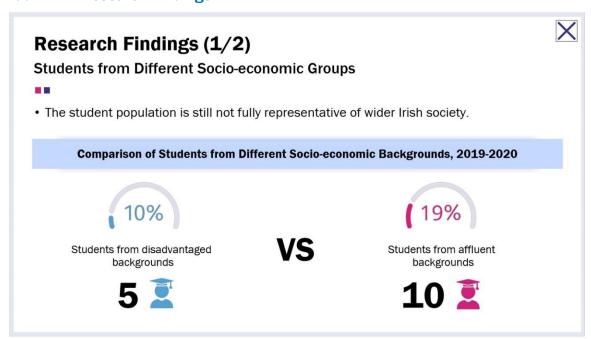
Note: The socioeconomic groups listed in the diagram are:

- People on low income or social welfare
- Those from disadvantaged areas
- Mature first-time students
- Mature second-time students
- Those with experience of the care system
- Lone or teen parents
- Carers
- Those with experience of homelessness
- Migrants and/or refugees from ethnic minorities
- Those with experience of the criminal justice system
- Survivors of domestic violence

Image(s):

1. Higher Education Authority. (2022). Socioeconomically disadvanged groups [Graph]. National Access Plan 2022-2028. https://hea.ie/policy/access-policy/national-access-plan-2022-2028/

Tab 1: Research Findings





While progress has been made in a number of areas, the National Access Plan states that the student population is still not fully representative of wider Irish society. For example, analysis shows that in 2019/2020, 10% of all full-time new entrants (aged 18-20) to higher education came from disadvantaged areas compared to 19% from affluent areas. This means that for every five students from disadvantaged backgrounds attending college, there are 10 students from affluent backgrounds.

Tab 1.1: Barriers to Access and Successful Course Completion

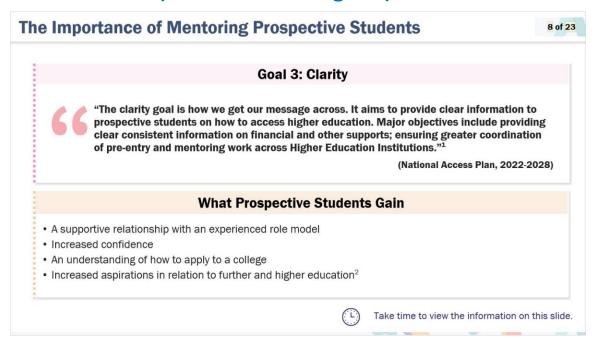


In explaining why these gaps exist between students from different socioeconomic backgrounds, we can point to research which tells us that barriers to access and successful participation in higher education can be complex, including financial, cultural, and social barriers like a lack of information or role models.

Unfortunately, some students simply do not see themselves as belonging in further or higher education.



Slide 8: The Importance of Mentoring Prospective Students



Community mentoring can be a powerful tool, specifically in contributing towards Goal three of the National Access Plan, as explained here.

Goal 3 Clarity: The clarity goal is how we get our message across. It aims to provide clear information to prospective students on how to access higher education. Major objectives include providing clear consistent information on financial and other supports; ensuring greater coordination of pre-entry and mentoring work across Higher Education Institutions.

Mentoring provides learners with a supportive relationship with a more experienced individual who can serve as a role model. Research shows that mentoring programmes are linked to positive outcomes in terms of increasing confidence, increasing a student's understanding of how to apply to college, and increasing aspirations in relation to further and higher education. (O'Sullivan, et al., 2017; Robin and Salvestrini, 2020).

Take some time to review this slide and when you are ready, click Next to continue.

Reference(s):

- **1.** Higher Education Authority. (2022). *National Access Plan 2022-2028*. https://hea.ie/policy/access-policy/national-access-plan-2022-2028/
- **2.** O'Sullivan, K., Mulligan, R., Kuster, M., Smith, R., & Hannon, C. (2017). A college focused mentoring programme for students in socio-economically disadvantaged schools: The impact of mentoring relationship and frequency on college-going confidence, application efficacy and aspirations. *Widening Participation and Lifelong Learning*, 19(2), 113-141.)



Slide 9: Feedback From Participants on the Community Mentoring Programme



As you can see from these quotes, the response to our programme has been very positive for both mentors and mentees. Take some time to review this slide and when you are ready, click Next to continue.

The feedback text is:

Impact on Mentors:

- "I felt so confident sharing my story and was overwhelmed at the eagerness with which the students were listening."
- "I learned more from the students than I taught them."

Impact on the Mentees:

- "I learned that my mentor is like me too. I thought college was big, scary and hard
 to get into. My mentor said she felt like that in school but realised there is
 something for everyone. There is always a path to your dream."
- "I liked talking to my mentor about college and want to study science like them."



Slide 10: Time to Reflect



What is the general feeling toward further and higher education amongst your learners?

How will engaging in this Community Mentoring Programme either reinforce or alter how they feel?

Download the reflection document from the Resources folder and use it to record your thoughts as you progress through the module.

When you are ready, click Next to continue.

Slide 11: Section 2: Programme Content



Now that we've explained how our community mentoring programme works and the benefits it brings to those who participate in it, let's take a look at what is in the



programme for your learners.

Slide 12: Programme Structure



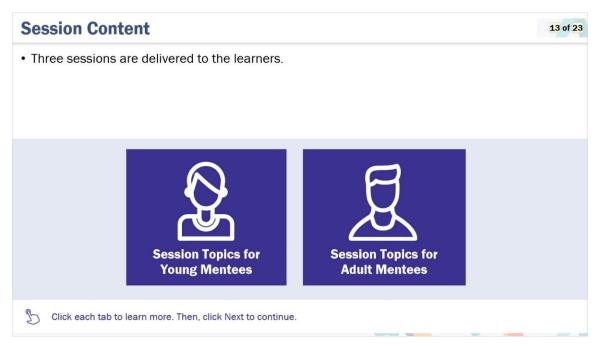
The programme for both adult and young learners is delivered in three sessions spread out across the academic year. Each session is approximately 40 minutes in duration and is very interactive.

The mentors share their experiences with the mentees and throughout each session. The mentees are encouraged to reflect on their own experiences and to think about their future and the tools they need to help them succeed.

We have created lesson plans for the mentors to follow and whilst they don't have to follow them word for word, the plan provides them with a format.



Slide 13: Session Content



As mentioned earlier, all our mentors deliver three sessions to their groups.

Click the tabs to learn about the session content for both cohorts of learners. When you are ready, click Next to continue.

Tab 1: Session Topics for Young Mentees



For mentors working with young people, we have developed lesson plans for five sessions and they choose their favourite three topics to mentor.

Let's take a look at these sessions now.



The first is 'Telling Your Story'. This session focuses on building a strong rapport with their mentors which is key in establishing trust and creating meaningful mentormentee relationships.

The second topic looks at 'SMART Goals and Time Management'. This session focuses on using SMART goals, helps to ensure that goals are concrete, specific, and well-structured, leading to higher completion and success rates. In this mentoring session, the mentees are tasked to set at least one academic SMART goal for themselves to achieve by the end of the academic year.

'Growth Mindsets' is another one of our sessions and this focuses on understanding how our mindset affects our decisions and how being open to learning can help us all reach our full potential.

The idea of college can be both exciting and daunting to our mentees. Some plan ahead while others might be afraid or confused of the college options open to them. In the 'Your College Campus' mentoring session, the mentors work with the mentees to discuss the planning and organising of going to college and the possibility of a campus visit.

Our final option is "Extracurricular Activities": In this session, the mentors identify types of extracurricular activities, as well as any barriers, benefits, and stereotypes that go along with them. They encourage and inspire their mentees to continue or pick up new extracurricular activities.

Tab 2: Session Topics for Adult Mentees



For mentors working with adult mentees, we've developed three sessions.

We all have our own story to tell, the experiences that have shaped us and brought us to where we are now. In the first session, 'Dream Quest: Exploring the Path to your Dream Life', the mentors will share their story with their mentees and encourage them

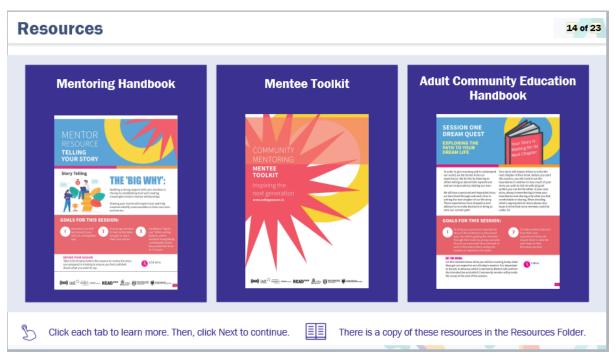


to think about their own ambitions and the steps they can take to help them to achieve their goals.

In the second session, 'Take the Risk or Lose the Chance', the mentees explore where their talents and skills lie to help them identify higher education courses that would interest them. They'll look at their resilience and attitude to risk and see how this can be leveraged when they pursue new opportunities.

The final session for our adult mentees, 'Finding our Boundaries', focuses on how they might change their boundaries to help them succeed on their path to higher education.

Slide 14: Resources



We have developed detailed learning plans for our mentors for each of the sessions we have just outlined.

We have also developed a mentee toolkit for the younger learners. This is an online and printable workbook where the students can complete exercises that have been designed to accompany the tasks in the lesson plan.

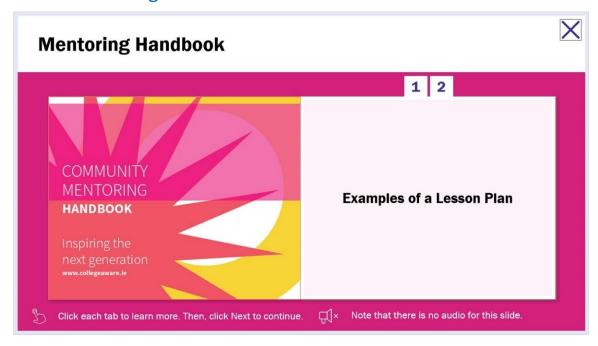
There is also a Community Education handbook aimed at those mentors supporting adult learners.

All the resources are available in the Resources Folder for this session.

Click the tabs to see extracts from each. When you are ready, click Next to continue.

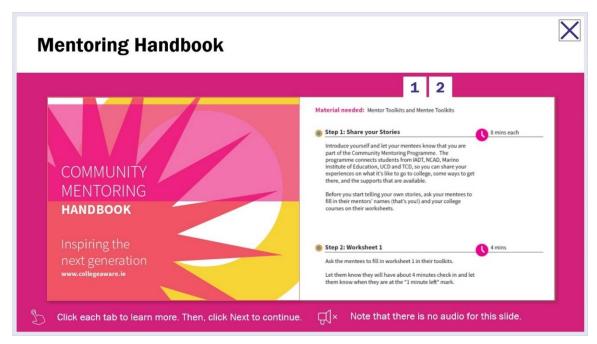


Tab 1: Mentoring Handbook



Examples of a lesson plan.

Tab 1.1: Extract From the Lesson Plan, "Telling Your Story"



Extract of two of steps in a lesson plan (Full lesson plan available in the Community Mentoring Handbook, from the Resources folder).

Material needed: Mentor Toolkits and Mentee Toolkits

Step 1: Share your Stories (8 minutes)

Introduce yourself and let your mentees know that you are part of the Community Mentoring Programme. The programme connects students from IADT, MCAD, Marino



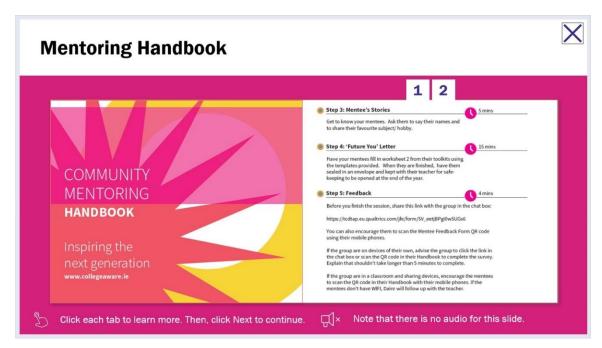
Institute of Education, UCD and TCD, so that you can share your experiences on what it's like to go to college, some ways to get there and the supports that are available.

Before you start telling your own stories, ask your mentees to fill in their mentors's names (that's you!) and your college courses on their worksheets.

Step 2: Worksheet 1 (4 minutes)

Ask the mentees to fill in worksheet 1 in their toolkits.

Let them know they will have about 4 minutes. Check in and let them know when they are at the "1 minute left" mark.



Tab 1.2: Further Extract From the Lesson Plan, "Telling Your Story"

Step 3: Mentee's Stories (5 minutes)

Get to know your mentees. Ask them to say their names and to share their favourite subject/hobby.

Step 4: 'Future You' Letter (15 minutes)

Have your mentees fill in the worksheet 2 from their toolkits using the templates provided. When they are finished, have them sealed in an envelope and kept with their teacher for safe-keeping to be opened at the end of the year.

Step 5: Feedback (4 minutes)

Before you finish the session, share this link with the group in the chat box: https://tcdtap.eu/qualtrics.com/jfe/form/SV_eejBPgiOwSUGs6. You can also encourage them to scan the Mentee Feedback Form QR code using their mobile phones.



If the group are on devices of their own, advise the group to click the link in the chat box or scan the QR code in their handbook to complete the survey. Explain that shouldn't take longer than 5 minutes to complete.

If the group are in a classroom and sharing devices, encourage the mentees to scan the QR code in their handbook with their mobile phones. If the mentees don't have WiFi, we will follow up with their teacher.

Tab 2: Mentee Toolkit



Examples of exercises

Tab 2.1: Worksheet 1

My mentor's names, colleges and courses are:

Community Mentor 1:

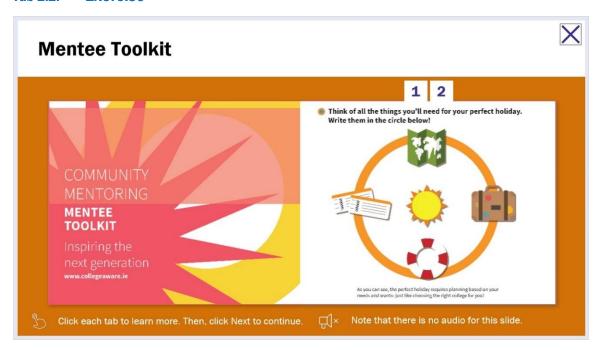
- College:
- Studying:

Community Mentor 2:

- College:
- Studying:
- What in my mentors' story is the same for me?
- What in my mentors' story is different for me?
- What have I learned from my mentors' story?
- What questions would I like to ask my mentors?



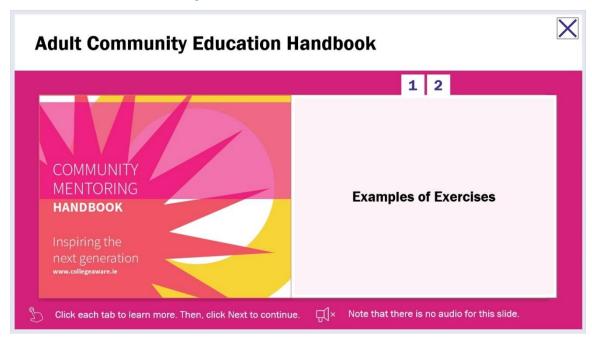
Tab 2.2: Exercise



Think of all the things you'll need for your perfect holiday. Write them in the circle.

As you can see, the perfect holiday requires planning based on your needs and wants – just like choosing the right college for you!

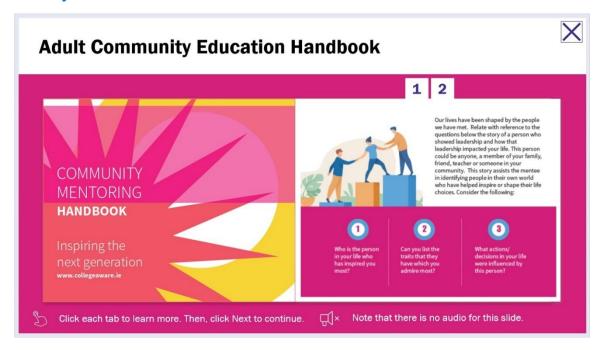
Tab 3: Adult Community Education Handbook



Examples of Exercises



Tab 3.1: Sample Exercise From the Topic - Dream Quest: Exploring the Path to your Dream Life

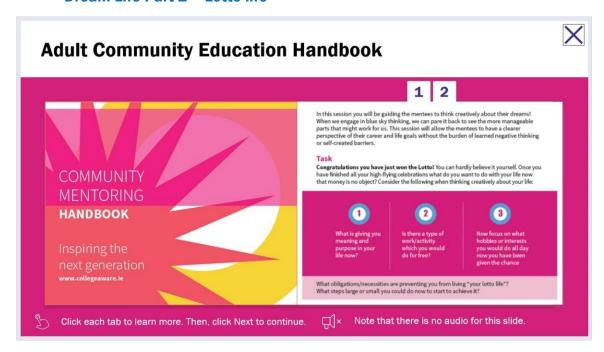


Our lives have been shaped by the people we have met. Relate with reference to the questions below the story of a person who showed leadership and how that leadership impacted your life. This person could be anyone, a member of your family, friend, teacher or someone in your community. This story assists the mentee in identifying people in their own world who have helped inspire or shape their life choices. Consider the following:

- 1. Who is the person in your life who has inspired you most?
- 2. Can you list the traits that they have which you admire most?
- 3. What actions/decisions in your life were influenced by this person?



Tab 3.2: Sample exercise from the Dream Quest: Exploring the Path to your Dream Life Part 2 – Lotto life



In this session, you will be guiding the mentees to think creatively about their dreams! When we engage blue sky thinking, we can pare it back to see the more manageable parts that might work for us. This session will allow the mentees to have a clearer perspective of their career and life goals without the burden of learned negative thinking or self-created barriers.

Task

Congratulations, you have just won the Lotto! You can hardly believe it yourself. Once you have finished all your high-flying celebrations, what do you want to do with your life now that money is no object? Consider the following when thinking creatively about your life:

- 1. What is giving you meaning and purpose in your life now?
- 2. Is there a type of work/activity which you would do for free?
- 3. Now focus on what hobbies or interests you would do all day now you have been given the chance.

What obligations/necessities are preventing you from living "your lotto life"?

What steps, large or small, could you take now to start to achieve it?



Slide 15: Time to Reflect

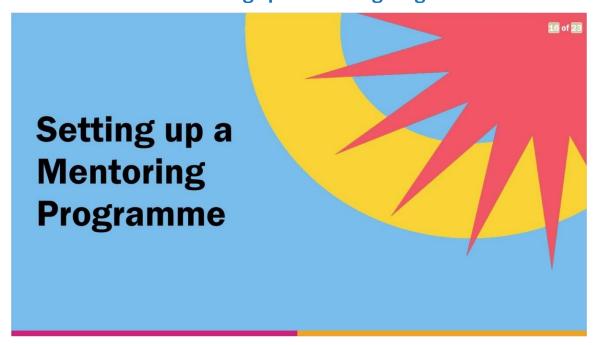


Now that you are more familiar with the programme content, how do you think your learners will engage in the mentoring sessions?

Record your thoughts in Section 2 of the reflection document you downloaded earlier.

When you are ready, click Next to continue.

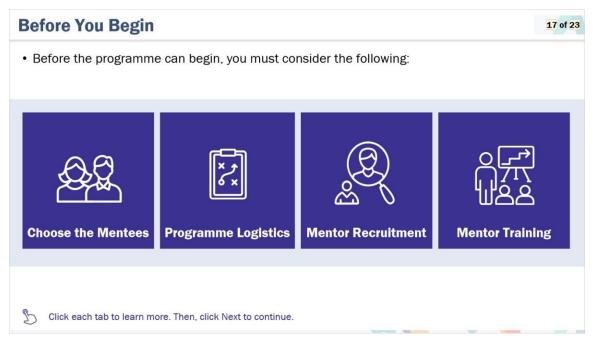
Slide 16: Section 3: Setting up a Mentoring Programme



You're now familiar with what the programme can offer your learners so let's take a look at what you need to consider when setting up a mentoring programme in your place of learning.



Slide 17: Before You Begin



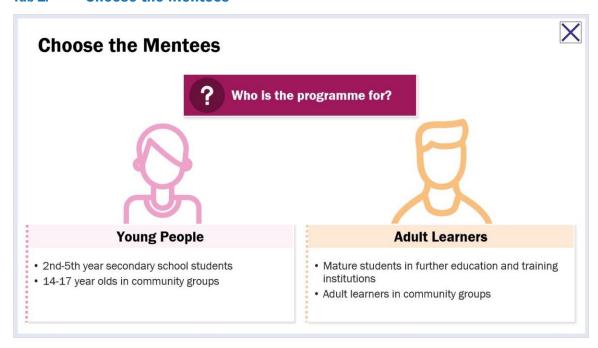
Before You Begin

To establish a programme that works for your needs and educational context, there are a few things to consider.

You need to establish who the mentees will be, the logistics - where, how and when will the sessions be delivered. Recruiting and training mentors is the cornerstone of community mentoring and also needs to be considered.

Click the tabs to learn more. When you are ready, click Next to continue.

Tab 1: Choose the Mentees





Before you can even begin to recruit your mentors, you need to know who you're running this programme for. As mentioned, our Community Mentoring programme contains two separate streams - one for young people and one for adult learners. The streams are most suited to the following cohorts.

2nd year to 5th year pupils in secondary schools

Community groups with young people aged between 14-17

Mature students in further education and training institutions who plan to progress to third-level

Community groups with adult learners who plan to progress to third-level

Tab 2: Programme Logistics



When it comes to how the programme will be delivered, consider:

- When should mentoring take place? Should it be during or after classes?
- Where should it take place?
- What is the best medium for delivery? Should it be online or in-person?
- Would you like your mentoring programme to take place one-to-one or in a group setting?

How many times would you like mentors to meet their mentees? We recommend at least three times across the academic year.

The options are onsite during normal class hours or, before and after normal classes or, online. Each of these have their advantages and disadvantages.

Click the tabs to read the advantages and disadvantages of each type of programme and think about what might be best for your educational setting. When you are ready, click Next to continue.



Tab 2.1: During Normal Class Hours



Advantages:

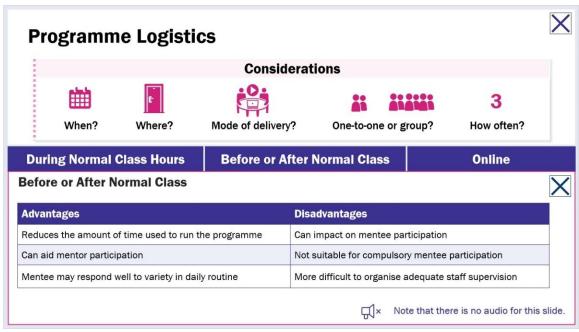
- Facilitates attendance
- Easy supervision of sessions by staff

Disadvantages:

- Can be difficult for mentors to find time away from work or study during the school day
- · Takes away from the time used for usual activities



Tab 2.2: Before and After Normal Classes



Advantages:

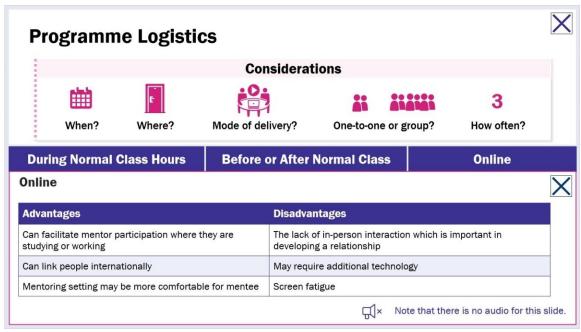
- Reduces the amount of time used to run the programme
- Can aid mentor participation
- Mentee may respond well to variety in daily routine

Disadvantages:

- Can impact on mentee participation
- Not suitable for compulsory mentee participation
- More difficult to organise adequate staff supervision



Tab 2.3: Online



Advantages:

- · Can facilitate mentor participation where they are studying or working
- Can link people internationally
- Mentoring setting may be more comfortable for mentee

Disadvantages:

- The lack of in-person interaction which is important in developing a relationship
- May require additional technology
- Screen fatigue



Tab 3: Mentor Recruitment



So, where can you find community mentor volunteers?

- Draw on existing Community Mentors. Existing third level students from participating institutions continue to complete community mentoring training in their own time. They will have gone through the mentoring training programme and are ready and willing to participate. You can get in contact with the Community Mentoring Co-ordinator for more information
- Consult/develop an alumni database of graduates from your place of learning
- Contact local further and higher education institutions to see if they can recommend members of their alumni to participate in the programme
- Liaise with local businesses and the community to see if they can recommend a staff member who would be willing to share their experience, or
- Advertise on volunteer.ie or studentvolunteer.ie



Tab 3.1: Additional Information



Educators who have participated in the programme have highlighted the importance of letting people know the commitment expected up-front. The time commitment is not extensive when spread across the academic year and averages six hours in total. - this is made up of time delivering the three sessions - approximately 40 minutes each and time to prepare for each session. Travel time is not included in this.

Mentor recruitment has been identified by educators as one of the challenges in establishing a mentoring programme. To address this, we have developed resources to support you, which can be found in the resources folder. These include email templates and social media graphics which can be used to tap into your networks.

Tab 3.2: Mentor Training





Another challenge highlighted by educators is mentor training. To help combat this, we have developed an online training module and digital certificate for mentors.

Some mentors have taken part in this training through their college or in their own time and have been encouraged to reach out to their former education providers to volunteer their time. You can get in contact with the Community Mentoring Co-ordinator for more information.

However, you can also circulate this mentor training module to prospective volunteers using the link in the resources folder. The material is suitable for mentors working with both young people and adult learners, covering topics such as storytelling goal setting and building relationships.

The mentor training materials also provide mentors with the lesson plans we mentioned earlier, which guide them through the three recommended sessions with their mentees.

The Mentee toolkit, also mentioned earlier, has worksheets and exercises to foster engagement with young people aged 14-17 years old.

Slide 18: Child Protection



Each host organisation should have their own Child Protection and Safeguarding Policy. It is important to highlight the specific child protection policies within your place of learning with your mentors. Mentors should be given a copy of these guidelines and should be Garda vetted. An educator should remain in the room with the mentors during each session.

Additionally, Túsla provides an online training programme called 'Introduction to Children First'. Mentors can access this training programme before commencing their duties. This training can be accessed in the resources folder.

Image(s):

1. TUSLA. (n.d.). [Logo]. https://www.tusla.ie/



Slide 19: Considerations During and After the Programme

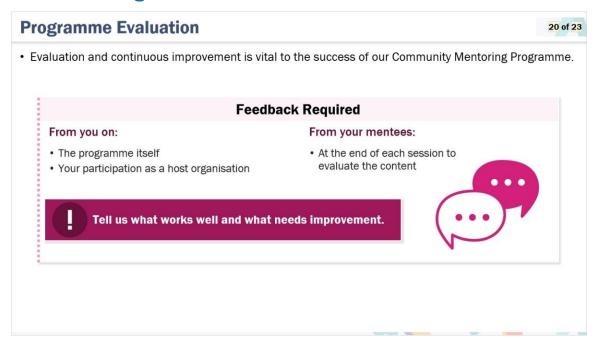


Here are some additional considerations for during and after the programme:

- Liaise with the mentors before each session to establish what type of room layout they require, if they need any equipment such as a flip chart or projector.
- Schedule time for feedback, approximately 10 minutes after each session to hear feedback from mentors. This feedback could also be offered online at an agreed time.
- Organise an end-of-year recognition ceremony to present the mentees with their certificates.
- Share their achievement on social media or in local press.
- Establish a good relationship with your mentor to help build your reputation as a host organisation that mentors want to work with.
- Email mentors at the halfway mark with the testimonies in the Resources folder to keep them interested and engaged. This includes first-hand accounts of the programme's impact, directly collected from previous participants.
- If mentors are from a local organisation, send a letter of thanks to the organisation as well as the mentor.



Slide 20: Programme Evaluation

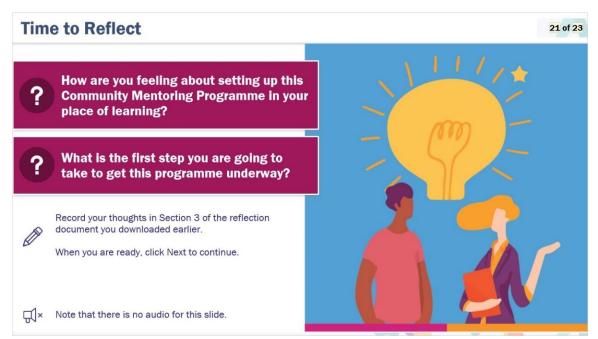


Evaluation and continuous improvement is vital to the success of our Community Mentoring Programme.

You will be asked at various points to support the evaluation of the programme and also be asked to complete an evaluation form to determine how the programme worked for you as a host organisation.

The mentees will be asked to complete surveys at the end of each session. Please encourage them to be open and honest in their feedback. We want to hear what works well but also, what needs improvement, as without that the programme can't evolve.

Slide 21: Time to Reflect





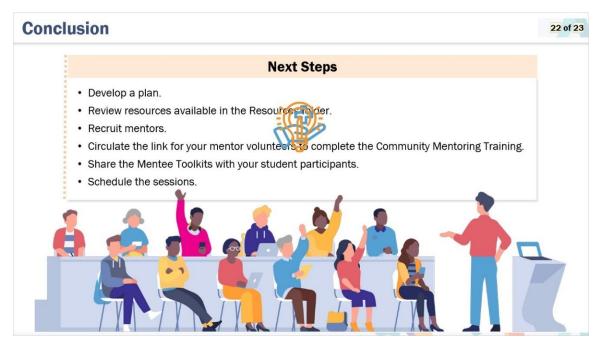
How are you feeling about setting up this Community Mentoring Programme in your place of learning?

What is the first step you are going to take to get this programme underway?

Record your thoughts in Section 3 of the reflection document you downloaded earlier.

When you are ready, click Next to continue.

Slide 22: Conclusion



As you can see, the Community Mentoring Programme is a great initiative that can provide your learners with the support and inspiration they need to consider furthering their education at third level.

Your participation as a host organisation will demonstrate how much you believe in their abilities and encourage them to believe in themselves.

All the resources you need to access and train your mentors are there for you, so all you need to do is:

- Develop a plan
- Review resources available in the Resources folder
- Recruit mentors
- Circulate the link for your mentor volunteers to complete the Community Mentoring Training
- Share the Mentee Toolkits with your student participants
- Schedule the sessions



Slide 23: Summary



Having completed this module, you should be able to:

- Explain how participating in this Community Mentoring Programme will benefit your place of learning and your learners
- Describe the programme structure
- Develop a plan to implement the Community Mentoring Programme in your place of learning
- Provide links to training and lesson plan resources to prospective mentors

Thank you for participating in this Educators Training Module and best of luck as you set up your mentoring programme - helping to inspire the next generation of learners, by connecting them with powerful role models.